

# Suffolk County Police Department School Active Violence Emergency (SAVE) Hotline Program. Frequently Asked Questions

## 1. What is the purpose of this program?

The SAVE hotline is a dedicated phone line that provides immediate-direct communication between Schools and the SCPD 911 communication center in the event of an active shooter situation.

## 2. Why is this important?

The SAVE hotline improves Police response time to active shooter incidents by instantly providing 911 supervisors with the exact location of an active shooter incident and allows real-time person to person communications. Information from the SAVE hotline registration form will be immediately accessible to the 911 supervisor. The SCPD will dispatch all necessary resources to the active shooter location.

## 3. How will this program work?

At least one designated phone for each School building will be programmed to automatically dial the Suffolk County Police 911 communication supervisor. The 911 Supervisor will receive an instant display of the incident location and provide immediate verbal communication between the School employee and 911 Supervisor. Police resources will be immediately dispatched to the incident location.

## 4. Is there special equipment needed?

The SCPD recommends at least one separate phone be utilized for the SAVE hotline. A “button box” can also be used. A button box is a telephone auto-dialer device which provides push button activation, and amplified two-way communication. A dedicated phone line is mandatory for either SAVE phone hotline or button box. Additional phones and designated phone lines may be added at the Schools discretion. Cell phones are not recommended due to the inability of determining the exact location of caller.

## 5. Who purchases or installs the SAVE hotline phone, button box, and designated phone line?

Schools participating in the SAVE hotline program are responsible for the purchase and installation of equipment.

## 6. How does our School register for the SAVE hotline program.

Download SAVE hotline form from SCPD website: **Suffolkpd.org**

Call: SCPD Community Response Bureau @ 631 852-6709

Fax: 631 852-6112

Email: SCPDCRB@SuffolkCountyNY.gov

Mail: Suffolk County Police Dept. 30 Yaphank Ave, Yaphank NY 11980

Upon submission of SAVE hotline registration form to the SCPD, a police department representative will provide the hotline phone number to the school SAVE hotline liaison. Schools will be responsible for providing the SAVE hotline phone number to their phone maintenance provider for programming and/or installation.

S.A.V.E. Police Coordinator: P.O. Mike O’Neill 631 852-6709

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